



# Warranty

All products supplied meet the necessary Australian standards and are approved by the Clean Energy Council (CEC). In the unlikely event that you need to make a warranty claim please contact DT Electrical. Alternatively, you may contact the manufacturer per the information provided. In the case of a warranty service being required, please make available all the documentation to the service technician. Note that the manufacturers' warranties may be voided if the solar PV system is serviced or interfered with by an unqualified person.

Your solar PV system comes with the following warranties:

## ▶ **Product Warranties:**

Specific product warranty information for your solar panels, inverter and roof mounting frames are contained in the product information sheets provided with your quote, and form part of the Solar PV System Owner's manual provided after installation. These warranties are provided by the product manufacturers. You can also access warranty information on the manufacturer's website.

## ▶ **Installation – Whole of System Warranty:**

DT Electrical & Data Communications Pty Ltd ("DT Electrical") provides a 5 year "Whole of System" warranty which is independent from and in addition to the product warranties provided by the component manufacturers.

## ▶ **What is Covered:**

During the first 5 years of operation, if your system suffers a fault or defect in relation to the supplied products or the workmanship of the installation, DT Electrical will rectify your system at no charge to you. DT Electrical will repair any damage or leaks caused by the installation of the solar system subject to DT Electrical being notified of the damage. Please notify DT Electrical as soon as you are aware of these damages.

This covers all the related costs for repair/replacement of components damaged and the associated onsite labour.

## ▶ **What is Not Covered:**

- ▶ Damage to the system that is caused by weather or natural events. We recommend that you have your solar system covered under a home insurance policy to cover such events.
- ▶ Damage or faults caused by external factors, e.g. vandalism.
- ▶ Damage or faults caused by tampering with, repairing or modifying system by a party other than DT Electrical.
- ▶ Components that are visual in nature and has no effect on the performance of the system.
- ▶ Damage or faults caused by the electricity grid.
- ▶ Non-compliance with operating instructions.

## ▶ **What Happens After the 5-Year Warranty is Over:**

If you encounter any faults after the warranty has expired you can still rely on the manufacturer's product warranties for the components of the system. DT Electrical is still your first point of contact and will provide assistance to find a resolution from the relevant manufacturer. Product warranty documents are available at on our website: [www.dtelec.com.au](http://www.dtelec.com.au)

**PLEASE TAKE THE TIME TO READ YOUR WARRANTY INFORMATION.  
IT IS IMPORTANT TO NOTE THAT SOME MANUFACTURERS REQUIRE YOU TO REGISTER  
YOUR PRODUCT WITH THEM TO OBTAIN FULL WARRANTY RIGHTS.**